

Privacy statement Urban Homies

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being handled. Wherever "UH" appears in this statement, **Urban Homies** is intended.

Which UH services do you use?

You can be in contact with UH in one or more ways.

You are looking for a property, you want to rent out or sell your property and use the services of UH:

- You want to rent out your property. [See 1](#)
- You want to rent a property offered by UH. [See 2](#)
- You want UH to help you find a rental property. [See 3](#)
- You want to view a property offered by UH without obligation. [See 4](#)
- You want UH to help you buy a property. [See 5](#)
- You want to sell your property. [See 6](#)
- You want to be kept informed. [See 7](#)

Processing Controller

UH is the controller for all these processes. The contact details are:

Urban Homies
Fannius Scholtenstraat 67h
1051 EV Amsterdam
CoC number 60333944
info@urbanhomies.com
020-2617463

We take your privacy seriously

UH takes your privacy very seriously and regards data protection rules as logical decency standards. UH processes your data carefully and in accordance with the regulations of the legislation. UH pays a lot of attention to adequate security so that your data is protected against unauthorized use, unauthorized access, modification and unlawful destruction. UH is constantly investing in offering good services. If you have any questions, do not hesitate to contact our office.

View, change or delete data

If you want to know what information UH has about you, send your request by letter or e-mail to our office. UH does not process names or other directly identifying information. If you want to know which data UH processes, then also contact the UH broker who will ensure that you are informed. Even if you want to change or delete the data, send a motivated letter or e-mail to UH. Your request will be granted as quickly as possible, unless the law requires us to keep the data or if there are (other) urgent reasons that prevent modification or deletion.

How can you submit a complaint?

If you have any questions or if you have a complaint about the data usage of UH, please contact the office first. You also have the right to submit a complaint to the Dutch Data Protection Authority.

How long does the broker keep your data?

UH does not store the data for longer than necessary. However, UH stores a number of data for a long time:

- A number of data from the services are not stored by UH for longer than 12 months, because UH can be held liable for professional errors during this period.

1. You rent out your home and you are using Urban Homies

The purpose of this contact is to promote your home on behalf of you, to guide interested parties, to gain insight into the reliability of the potential tenant and to draw up a good lease for you. UH also establishes your identity. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
Reason for rental	none	20 years
The description and characteristics of the home such as the rent, the year of construction, the surfaces and layout, cadastral data and photos and videos of the home. If an agreement has been reached with UH, the above information will be announced on Funda, other home websites and on the UH website. This is done for the promotion of your home and will be shown there for a maximum of 1 year after the transaction.	a,b,c	20 years
The requirements you set for the tenant.	a, b	20 years
Data required to prepare the lease, including your identification	a, b	20 years
Other information that you provide to UH.	none	3 years

Recipients of data
a Tenant, measuring agency, photographer
b Viewer, rental agent
c Media partners (Funda, Pararius, etc)

2. You want to rent a property that is offered through Urban Homies

The purpose of this contact is to determine whether you meet the requirements of the landlord and to prepare the lease on behalf of the landlord. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
Your age and income category and family composition.	a	3 years
Data to determine that you meet the requirements of the landlord. This is a legitimate interest of the lessor. This determination can be made, for example, via the residential test or via data checker.	a, b	5 years

Data that is required if a test must be carried out in the context of the Law on the prevention of money laundering and the financing of terrorism (Wwft).	b	5 years
Data required to prepare the lease, including your identification	a	20 years
Other information that you provide to UH.	none	3 years

Recipients of data	
a	Owner, rental agent
b	Data checker, EDR Credit check, etc

3. You are looking for a rental property and you are using the services of UH

The purpose of this contact is to find a suitable rental property on your behalf, to conduct negotiations on your behalf and to provide guidance with regard to the conclusion of the rental agreement and the further settlement thereof. UH also establishes your identity. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The search profile in which your housing requirements are included.	none	3 years
Information about your current home such as the purchase and rental price. The reason for rent, for example larger living or change of work.	none	3 years
Your age and income category and family composition.	none	3 years
If agreed with you, details to determine your options for paying a rent.	none	3 years
Data required if the landlord requires a tenant test (for example, a data checker). This test is a legitimate interest of the lessor.	a	3 years
Data required to prepare the lease, including your identification.	a	20 years
Other information that you provide to UH.	none	3 years

Recipients of data	
a	Owner, rental agent

4. You want to view a property for sale or rental, that is offered through UH

In this contact, UH will make viewing agreements, UH will give you a good picture of the property and UH will record your opinion of this property. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	1 year
Date of viewing and your opinion about the property.	a	1 year
Other information that you provide to UH.	a	1 year

Recipients of data	
a	Seller or lessor of property

5. You are looking to purchase a property and you are using the services of UH

The purpose of this contact is to find a suitable home for you, conduct the negotiations on your behalf and to guide the transaction. UH also establishes your identity. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The search profile in which your housing requirements are included.	none	3 years
Information about your current home such as the purchase and rental price. The reason for purchase, for example larger living or change of work.	none	3 years
Your age and income category and family composition.	none	3 years
If agreed with you, details to determine your financing options.	none	3 years
Data that is required if a legal test is to be carried out in the context of the Prevention of Money Laundering and Terrorist Financing Act (Wwft).	b	5 years
Data required to prepare the purchase agreement.	c	20 years
When the property is sold: the transaction details such as the sale price and the transaction date.	none	20 years
Other information that you provide to UH.	none	3 years

Recipients of data
a Seller, sales broker
b FIU (Financial Intelligence Unit – Netherlands), sales broker
c Notary, seller, sales broker

6. You are selling your property and you are using the services of UH

The purpose of this contact is to promote your home on behalf of you, to gain insight into the value of and interest in your home, to arrange viewings and to negotiate on your behalf and to guide the transaction. UH also establishes your identity. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	a	20 years
The reason for sale, for example larger living or change of work.	none	3 years
The date of registration of the house and the period that the house is for sale or has been.	none	20 years
The description and characteristics of the house such as the asking price, the year of construction, the surfaces and layout, cadastral data, property value and photos and videos of the house. If this has been agreed with the broker, the above information will be announced on Funda, other home websites and on the website of the broker. This is done for the promotion of your home and will be shown there for a maximum of 1 year after the transaction.	c	20 years

The reason for a possible withdrawal of the brokerage order.	none	3 years
Data that is required if a legal test must be carried out in the context of the Prevention of Money Laundering and Terrorist Financing Act (Wwft).	b	5 years
Data required to prepare the purchase agreement.	a	20 years
When the property is sold: the transaction details such as the sale price and the transaction date.	none	20 years
Other information that you provide to UH.	none	3 years

Recipients of data	
a	Notary, appraiser, measuring agency, photographer, sales stylist, buyer, buying agent
b	FIU (Financial Intelligence Unit – Netherlands)
c	Viewer, bidder, buyer, buying agent

7. You want to be kept informed of the UH offer without obligation

The purpose of this contact is that UH informs you about possibly interesting properties for you. This happens until you indicate that you no longer need this service. The following data can be processed:

Data	Provision possible to	Retention period at UH
Your name, address and contact details such as your telephone number and e-mail address.	none	Until revoking permission
The search profile in which your housing requirements are included. An offer can be compiled based on the search profile.	none	Until revoking permission
Other information that you provide to UH.	none	Until revoking permission .

Data use by Urban Homies

UH provides through a link, certain data to Pararius, Funda or other relevant organizations. Other relevant organizations are approved by UH to handle the received data.

A. Up-to-date supply of houses and investment properties at UH

If you want to rent or sell a (investment) property through UH, the following information is disclosed to other brokers:

- The address of the (investment) property, the description and characteristics of the object such as the asking price, the year of construction, the areas and layout, cadastral data, property value and photos of the object.
- Date the object comes on the market, date the object is withdrawn from the market. Sale subject to change, date of sale and transaction price.

This data is used by Urban Homies for the provision of services to their customers (searchers for a home or investment property).

This data is stored indefinitely for the historical database of range of properties, see under C.

B. Current offer of homes or investment properties on (home) websites, including Funda and Pararius

If you want to sell or rent a property through Urban Homies, after consultation with you, details will also be made known to Funda and other (home) websites. This concerns the following information:

- The address of the property, the description and characteristics of the object such as the asking price, the year of construction, the areas and layout, cadastral data, property value and photos of the object.
- Date that the item comes on the market, date of sale or rental.

With this information your object is brought to the attention of consumers, professional parties and / or third parties who search themselves via (home) websites. You give permission via UH to do this or not.

This data can be visible on these websites for a maximum of one year after the date of sale or the date that a property is withdrawn from the market.

C. Database with historical properties

The following information about all properties that are rented or sold via UH is recorded in the UH database:

- The address of the property, the description and characteristics of the object such as the asking price, the year of construction, the areas and layout, cadastral data, property value and photos of the object.
- Date the object comes on the market, date the object is withdrawn from the market. Sale subject to change, date of sale and transaction price.
- The postal code (1234AB) of the previous (residential) address of the buyer. The aforementioned data is stored indefinitely.

UH makes analysis of the housing market possible with the aforementioned data. UH provides this information to selected third parties, namely:

- Appraisers, for making appraisals and other valuations.
- Validation institutes, for checking valuation reports.
- Municipalities, for determining property values.
- Brokers in the context of services to their customers.

These parties only have access to data for the stated purposes and where possible, data is only provided at an aggregated level.

View, change or delete data

If you want to view, change or delete the data processed at UH, please contact the office that supervised the rental or sale of the property or investment property.